



Passenger/Private

Dover Eastern Docks
Dover
Kent
CT16 1JA

Directions

Situated at the end of the A2 main road from London and close by the main M20 motorway from London, access to the port is clearly signposted on your arrival at Dover.

Check-In Times

Dover to Calais

Please check in at least 45 minutes prior to departure, or up to 90 minutes prior during busy periods.

Dover to Dunkirk

Please check in at least 45 minutes prior to departure, or up to 90 minutes prior during busy periods.

Border Control

If you are driving straight to the Port for a crossing, then follow the signs for Check-in and Tickets. Take note of the signs above the lanes after Check-In and Tickets to get into the right lane depending on whether you are in a car, coach or lorry.

The first stop you will come to will be French frontier controls. Simply hand over your passport or other travel documents, the same as you would at an airport. You will then move forward to the next booth which is UK passport control and again hand over your travel documents.

Passport requirements

If you are a British subject, you need a full, valid 10-year passport to enter either country. Application forms are available at main Post Office counters. If you're not a British subject, you need to check your own visa requirements before you travel.

Security checks

As a condition of entering the restricted area you may be required to submit yourself, your baggage and your vehicle to a security search.

Failure to comply with these regulations could result in a refusal to enter the restricted area for onward travel.

Freight Information

Port of Dover
Eastern Docks
Marine Parade
Dover
CT16 1JA
United Kingdom

Latest check-in times

Driver accompanied transport:

60 minutes prior to the scheduled departure time

Unaccompanied transport:

90 minutes prior to the scheduled departure time

Hazardous cargo:

120 minutes prior to the scheduled departure time

All vehicles shipping with hazardous goods must be pre-advised

On-board services

On-board DFDS vessels the Road Kings lounge and restaurant are designated accommodation for freight drivers. This area offers a luxurious lounge and dining area extensive showers facilities, internet access and free coffee, tea and soft drinks.