

Passenger/Private

International Passenger Terminal,
Royal Quays,
North Shields,
Tyne & Wear,
NE29 6EE

Getting to the port by car:

From Newcastle City Centre:

Take the A1 towards Morpeth and then the A19 towards the Tyne Tunnel.

On approach to the Tunnel, follow the International Ferry symbol onto the A187 towards North Shields.

Continue along this road to the roundabout; take the second exit to the International Ferry Terminal, Royal Quays.

From the North:

Head for the Tyne Tunnel via the A19, then follow the directions as above.

From the South:

Approach via the A19 towards the Tyne Tunnel. Once through the Tunnel, join the A187 and proceed as above. Please Note: Drivers approaching from the South should allow extra time during the summer months when the tunnel can be extremely busy.

Check-In Times

It is your responsibility to check in on time before the ship leaves. We recommend that foot passengers check in at least an hour before the sailing.

Passengers travelling with vehicles: we recommend that you check in 1½ hours (90 minutes) before sailing.

All passengers must have boarded half an hour before departure.

Passport Requirements

All UK passengers require a valid, current passport to leave the UK. If you hold a UK passport you do not need a visa to enter any of our destination countries.

If you are not a UK citizen you will need to check your requirements with your embassy and that of the country you are visiting, it is your responsibility to make sure you are allowed to travel and to have all the necessary documents

Expired forms of photo-ID will not be accepted for any sailing. Failure to present valid photo-ID matching the names on your reservation will result in your being refused check-in without refund.

Facilities at the port include:

- Café
- Bureau de Change
- Car Park
- Shop
- DFDS Seaways office
- Arcade Games
- Toilets
- Baby Changing Facilities

Freight Information

**Royal Quays,
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The terminal at Newcastle is open 24 hours a day seven days a week, with lift units available 07:00-18:00 on weekdays and 07:00 to 12:00 on Saturday.

Latest check-in times

- Driver Accompanied/Trailers: 2 hours prior to departure.
- Lift Units: 4 hours prior to departure.
- IMO Units: 4 hours prior to departure.
- Caravans/Cars/Machines: 4 hours prior to departure

Driver facilities

- A café and shop are open during check in hours.
- Toilets
- Showers
- Vending Machines